



# Metrics@Work

**BETTER PEOPLE MANAGEMENT**

## SURVEY SYSTEMS

In today's business world, organizations need to understand themselves and their employees in order to become an employer of choice. **Metrics@Work** provides an objective picture using various survey methods. The following is a list of the topics we can investigate to ensure your organization functions at optimum capacity.

- *Employee Engagement*
- *Quality of Work-life*
- *Change Readiness*
- *Internal Customer Satisfaction*
- *External Customer Satisfaction*
- *Employee Health and Wellbeing*
- *Safe Working Environment*
- *Patient Safety Culture*
- *Needs Assessment: Organizational Health Programming*
- *Leadership Quality*
- *Nurse Environment Culture*
- *Respect in the Workplace (i.e., bullying in the workplace)*
- *Individual Health and Wellbeing (Health Risk Appraisal)*



Associated with Brock University  
[www.metricsatwork.com](http://www.metricsatwork.com)



## WHY SURVEY WITH US?

- *Flexibility*
- *Valid and Reliable (academic background)*
- *Anonymous and Confidential*
- *Benchmark to other Canadian organizations and with specific sectors (e.g., health care, cities, manufacturing, education, etc)*
- *University Research Ethics Board approved*
- *Easy-to-use reporting*
- *Corporate and Manager level reports*
- *Quick turn around*
- *Handle capacity from 50 to 50,000 surveys*
- *Collect qualitative as well as quantitative information*
- *Excellent project support (e.g., manager tool kits)*
- *Help you to align your HR strategy with your business strategy*
- *Measure key organizational outcomes as well as the predictors for those outcomes*
- *Create dashboard metrics to input into your balanced score card*
- *Help you to interpret your survey results and action from them*



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